

Tuscanteam.com and Weddingwithaview.biz are Trademarks of Platinum Adv and Weddings srls, Via Quattro Luglio - 53036 Poggibonsi SI, Italy. Partita Iva: IT01500490527. The following booking conditions apply to all travel arrangements booked with Platinum Adv and Weddings srls. The conditions, are the basis of your contract with Platinum Adv and Weddings srls. Please read them carefully. Your payment signals an acceptance of its terms by you. In these booking conditions, reference to 'you' means person named on the booking form, 'we' means Platinum Adv & Weddings srls.

### **Making Your Booking**

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When making a booking, after our on-line availability or written confirmation of availability to you via e-mail, you must complete and sign the booking form and billing details. The form must be completed by the person who is at least 18 years of age and primarily responsible for making all payments to us. With your booking form you must also enclose your payment (see 'Payment' section). After receiving your signed booking form and payment, we will then forward you a final confirmation. The binding contract between you and Platinum Adv takes effect once the booking has been confirmed and we have received your booking with payment. Upon receiving our final confirmation, please be sure to check your booking carefully and notify us immediately of any errors you may find. We will, of course, always do our best to rectify errors and accept responsibility for any negligence on our part.

### **Rates & Payments**

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All prices are quoted in EUROS, all taxes included, all amounts will be billed in accordance with the Article 74/ter of DPR October 26, 1972, n. 633. As prices are subject to change, the exact price of your holiday will be confirmed to you at the time of booking. A non-refundable 50 % deposit will be due at time of booking. Deposits are non-refundable as and are absolutely required for all bookings made. The full balance for any booking must be received at least 30 days prior to the scheduled service date; you will a reminder e-mail to require the balance. If we don't get payment in full and on time, the booking will be cancelled, in which case the cancellation charges laid out in the 'Cancellation By You' section will apply. Full payment will be required for all bookings made with less than 30 days before to the requested service date and also if the amount of the purchased services is inferior to € 500.

### **Credit Card Guarantee**

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**PLEASE NOTE:** renters and authorized driver(s) are fully responsible for loss or damage to the rental vehicle up to the value of Insurance Excess. Renters and/or authorized driver(s) has to guarantee the amount of insurance Excess with credit card.

### **Cars Insurance**

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All vehicles are covered for third party liability up to € 2,500,000.00

**Ferrari Insurance Excess:** each Ferrari car model has a different Insurance Excess (damages not covered by Insurance) amount, which is freezed or taken in case of damages or total destruction of the car. Insurance Excess ranges from: EUR 10.000,00 - 20.000,00 for each Ferrari Car.

**Classic Cars Insurance Excess:** each Classic car model has an Insurance Excess (damages not covered by Insurance) amount, which is freezed or taken in case of damages or total destruction of the car. Insurance Excess: EUR 1500,00 for each Car

**Vintage Fiat 500 Insurance Excess:** each Vintage Fiat 500 has an Insurance Excess (damages not covered by Insurance) amount, which is freezed or taken in case of damages or total destruction of the car. Insurance Excess: EUR 500,00 for each Car

### **Travel Insurance**

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We advise you to purchase adequate travel insurance at the time of booking. It is your responsibility to check that the insurance policy you purchase accommodates your particular needs and includes at least a 24-hour emergency telephone and repatriation service. Please be sure to read your insurance policy before departure and take it with you on holiday.

**Cancellations and Changes by You - Your Liability**

All cancellations must be announced in writing and the following charges will apply from the date the notification is received by us (we recommend you use e-mail).

Applicable charges on all bookings or parts of bookings:

a) 30 days before first booking made: full amount of deposit (excluding in the event of the death of an immediate family member).

b) 15-29 days before first booking made: 50% (deposit + 20%)

c) Day of departure-14 days before first booking made: 100%

The percentage is calculated using the value of your booking.

**Siena's Palio – Access to private Balcony**

Applicable charges on all bookings or parts of bookings: full amount of each deposit paid or balance

**Cancellations and Changes by Us - Our Liability**

While Platinum Adv accepts full responsibility for errors due to proven negligence on our part, we cannot be held responsible in situations causing forced change or cancellation as a result of unusual and unforeseeable circumstances. We consider such events to be beyond our control, whose consequences we could not have avoided even with all due care. Such circumstances may include incidental transportation costs, an increase in VAT or other government-imposed price increases, considerable adverse exchange rate variations, technical transportation problems, natural or nuclear catastrophes, adverse weather conditions, war or threat of war, riots, fire, flood, civil strife, industrial disputes and similar events. Our liability is limited to our obligations as covered by international conventions.

**Complaints**

In case of problems which may arise upon arrival or during your holiday, please don't hesitate to contact the relevant local supplier/caretaker who will do anything possible to remedy the situation. If your experience continues to be unsatisfactory, please contact us immediately by e-mail at [info@tuscanteam.com](mailto:info@tuscanteam.com) or [info@weddingwithaview.biz](mailto:info@weddingwithaview.biz). Failure to do so may reduce your rights to compensation. If for any reason you are still displeased, you must obtain written confirmation from the relevant supplier and follow up in writing, detailing your complaint, within 10 days of your return. Failure to follow this procedure relieves us from liability in relation to any claim.

**Platinum Adv Insurance**

the guarantee for the insolvency or bankruptcy of Platinum Adv & Weddings is provided by **FOGAR**.

Please sign both pages and return via e-mail to [info@tuscanteam.com](mailto:info@tuscanteam.com) or [info@weddingwithaview.biz](mailto:info@weddingwithaview.biz)